



Volunteer With Us!

We could not do our work without an amazing community of volunteers. Volunteering is a great way to feel a sense of satisfaction and might just give you that stepping stone experience you need to work with vulnerable groups.

Having said that, it comes with responsibility as Reaching is dedicated to offering best practice standards. We all have to start somewhere though and Reaching offers a learning environment to volunteers with peer mentorship and a pathway to an improved skill set.

You will be treated like part of the team and will have the opportunity to attend training and steering groups. Our volunteers are given regular 1-1 sessions and have a plan of learning from the onset.

As a volunteer you are able to re-claim expenses incurred whilst fulfilling your role, in line with our expenses policy.

If you are interested in volunteering with us, then we would love to speak to you!

Contact Michelle at: michelle@reaching.org.uk and she will chat you through the process and invite you in for a formal chat. If you decide to go ahead, we will complete a full DBS check on you and ask you to provide us with a character or work reference of someone who knows you well.

Please see our Volunteers Agreement below for more information.



Volunteer Agreement

Volunteers are an important and valued part of Reaching. We appreciate that you've chosen to volunteer with us. We will do our best to make your volunteer experience enjoyable and rewarding. We aim to be flexible and supportive. We believe that the volunteer relationship is built on trust and mutual understanding.

This agreement sets out:

- suggested start and end dates
- what support you can expect from us when you volunteer
- the expectations from you as a volunteer

As a volunteer we ask that you:

- Strive for the best that you can do and complete your volunteering activities with dedication and commitment.
- Go to any briefings and training that we think will help you in your role.
- Be positive about and support the charitable work of Reaching.
- Follow and operate within the policies and procedures of Reaching, including Health and Safety and Equal Opportunities.
- Act responsibly and within the law.
- Maintain confidentiality of Reaching's activity, the people in our care, our team and our procedures.
- Value and respect the rights of Service Users.
- Work in partnership with staff and volunteers to make society a better place for our beneficiaries.



- Let your volunteer manager know if you are having any problems or if you have any complaints, concerns or feedback.
- Meet agreed time commitments and give reasonable notice when you're not available so that arrangements can be made.

In return, we will:

- Introduce you to how our organisation works and your role within it.
- Give information about Reaching's work, policies, and procedures.
- Offer training and support for your role.
- Reimburse agreed expenses.
- Strive to resolve any concerns fairly and reasonably, applying our complaints procedure when it's needed.
- Respect and listen to your feedback, and keep you informed of any changes.
- Ensure your health, safety, and welfare.
- Apply our Equal Opportunities policy.
- Encourage a positive and supportive volunteering experience.

Signed

This agreement is in honour only. It is not intended to be a legally binding contract and either Reaching or the volunteer can end the agreement at any time.

Signed

Print name:

Date:

Signed on behalf of Reaching:

Print name:

Date:



Please detail start date and days available to volunteer:

Please detail duties:

Please detail any needs to be considered as part of the role:



Please detail what you hope to achieve and whether you have any learning needs:

Details of who and how you will be supported and date for review at the end of your probationary period:

Please give details of DBS checks and references: